Vision

Keep the nation healthy through nurse-managed health care.

Mission

To strengthen the capacity, growth and development of nurse-managed health centers to provide access to quality care for vulnerable populations and to eliminate health disparities.

Goals

1. Provide national leadership in identifying, tracking, and advising healthcare policy development.

2. Position nurse-managed health centers as a recognized mainstream health care model.

3. Foster partnerships with people and groups who share common goals.
Dear Friends,

We do not often hear about the places in America where health care is working. Nurse-managed health centers work because they are focused at the community level where national and state health policies and social reality meet.

The National Nursing Centers Consortium (NNCC) is an incubator for creative, innovative, and nontraditional approaches to health care. NNCC was founded to provide a forum for community-based nurse-managed health centers to share best practices and address common challenges. We are proud of NNCC’s decade strong history in developing best practice programs that meet the needs of our communities, and managing disease management, health education and primary prevention programs in partnership with our member nurse-managed health centers.

As you will read, all services provided through the NNCC directly benefit the hundreds of communities and millions of people our member nurse-managed health centers touch.

Healthcare is working in nurse-managed health centers, and we hope you’ll take a few minutes to learn more about us.

Yours,

Chris and Tine
The National Nursing Centers Consortium advocates for accessible health care through nurses as primary providers of care. Because of their training and their community connections, nurses today are able to deliver high quality and cost-effective services to our most vulnerable populations, the poor and the uninsured. Our member health centers, run by nurses, demonstrate this by providing community-based care that is sensitive to patient needs and concerns. The National Nursing Centers Consortium (NNCC) works to improve policies for nurse practitioners as primary care providers. To ensure access, the NNCC helps member health centers meet the costs of providing care to the un- and under insured. The NNCC and our member centers agree: quality health care goes beyond a provider visit. The NNCC takes the lead in developing and running programs, in partnership with member centers, which help people lead healthier and safer lives. These programs address chronic disease challenges and reduce health disparities. These efforts help avert future health problems and keep healthcare costs from rising further.

...all 50 states now grant Certified Registered Nurse Practitioners (CRNPs) the legal authority to prescribe medications to their clients.
What is a nurse-managed health center?

In nurse-managed health centers, primary health care and comprehensive health education services are provided by certified registered nurse practitioners, public health nurses, clinical nurse specialists, health educators, mental health professionals, community outreach workers, and collaborating physicians. Nurse practitioners are responsible for clinic management. Nurse-managed health centers are providing essential care to vulnerable populations in medically underserved rural, suburban, and urban communities throughout the country. Nurse-managed health centers are based in the communities they serve, whether it is a public housing development, school, community center, church or homeless shelter. These centers serve a diverse population across all age groups and ethnicities. A substantial share of the patient mix is uninsured or on Medicaid. As safety net providers, nurse-managed health centers provide care regardless of a person’s ability to pay. The NNCC has over 200 members throughout the U.S., with the greatest concentration of twenty-five centers in the Philadelphia region.

In addition to providing services directly to clients, Nurse-Managed Health Centers also play an important role in nursing education. Most Nurse-Managed Health Centers are affiliated with academic schools of nursing and serve as clinical education and practice sites for nursing students and faculty.

“Patients of primary care nurse practitioners have comparable outcomes to those of primary care physicians.”

The NNCC Champions Policies that Support Nurse-managed Care

For nurse-managed health centers to be effective and viable, federal, state and local policies must support the centers and the nurses who run them. Centers and their directors need legal authority, provider recognition and financial reimbursement for services to be successful. The NNCC has been critical in many of these efforts. For example, all 50 states now grant Certified Registered Nurse Practitioners (CRNPs) the legal authority to prescribe medications to their clients. CRNPs can prescribe medications such as antibiotics or anti-depressants when appropriate.

Valuing Nurse-managed health care: One key is reimbursement

Despite the fact that nurse-managed health centers address some of the most widely-pursued goals in health care policy today, eliminating the gap in health disparities, cost effective care, access and affordability, their work is commonly misunderstood and undervalued by managed care companies. In 2007, the NNCC conducted a nationwide survey of managed care credentialing and reimbursement rates for Nurse Practitioners who serve as primary care providers. The results of the study indicated that many managed care companies do not understand the full capacity of NPs to provide independent primary care. Although managed care holds the key to equal treatment for Nurse Practitioners, insurers continue to undervalue them as primary care providers. The full results of the study are published in the November 2008 edition of the peer-reviewed journal Policy, Politics, & Nursing Practice.
The NNCC Strengthens Member Center Capacity to Provide Care

Whether it is helping a center address state policy challenges, apply to federal reimbursement programs, or improve their data collection, the NNCC works to improve member center resources so they can meet the health needs of their communities. NNCC staff provide technical assistance to members so they can better serve their clients. For example, staff advise on developing successful applications for federally qualified health center status. Staff reinforce this one on one assistance with our award-winning publication Community and Managed Health Centers: Getting Them Started and Keeping Them Going, available on our website, www.nncc.us.

Nurse practitioners can manage 80–90% of the care provided by primary care physicians without referral or consultation.


The Nurse-Managed Health Clinic Investment Act

The NNCC is championing federal legislation that will help sustain nurse-managed health centers across the country. The Nurse-Managed Health Clinic Investment Act of 2007 (S. 2112) amends the Public Health Service Act to create a $50 million grant program for nurse-managed health centers providing primary care to medically underserved and vulnerable populations. Senator Daniel K. Inouye (D-HI) introduced the legislation in the US Senate in September 2007. Representative Lois Capps (D-CA) and Representative Lee Terry (R-NE) are working to introduce a companion bill in the House of Representatives. If enacted the legislation will help to ensure the sustainability of the nation’s nurse-managed health centers and increase access to care for their patients.

A New Health Center in Lubbock, Texas

It started as a modest, but important little health center in a strip mall in Lubbock, Texas. If you lived in the area and had little to no insurance, this was your vital option for health care. With technical assistance from the NNCC, the Larry Combest Community Health & Wellness Center became a beautiful stand alone building, sited purposefully between community partners. Now more than twice as many residents in a medically underserved area can receive primary care led by nurse practitioners. In addition community residents now have access to internal medicine fellows and residents, the center’s subspecialty.

The NNCC was able to contribute its knowledge and skills in policy strategies and funding streams to help the center request legislative support through the Texas Tech University Health Sciences Center. NNCC Executive Director Tine Hansen-Turton recommended the approach and facilitated conversations with policy staff at the University. The result: a facilities and planning grant through the federal Health Resources and Services Administration, a new health center, and critical health care for many east Lubbock residents.

The Health Center Empowerment Project

By providing training and technical assistance, the Health Center Empowerment Project will help health centers serving residents of public housing achieve sustainability, and improve the quality and availability of outreach programs designed to prevent disease and improve health outcomes. The Health Center Empowerment Project is a new initiative that will make the most of NNCC expertise over the course of three years with funding from the Health Resources and Services Administration (HRSA) Bureau of Primary Health Care. Through this program, the NNCC will provide specialized services to health centers serving public housing residents in three key areas: 1) program management and capacity building for participation in the HRSA health center program; 2) best practices for health outreach programs; and 3) maximizing non-HRSA funding sources to ensure long-term financial sustainability.

The NNCC Focuses on Quality and Standards of Care

The NNCC has two avenues to address quality and standards of care. One, the Quality Assurance and Research board committee, which is currently leading an effort to develop standards for nurse-managed health centers, so that centers are documented for following clear, consistent standards of care. The second, the NNCC Data Mart, is a network of ten member centers using electronic health records that study service utilization and clinical outcomes of care at nurse-managed health centers. The NNCC Data Mart is recognized as a primary-care practice-based research network by the U.S. Agency for Healthcare Research and Quality. An initial study of nurse-managed health care funded by the Centers for Medicaid and Medicare Services can be found on our website. The Data Mart is actively seeking research partners.
The NNCC approaches lead poisoning prevention from all angles: reaching out to low income, new or expecting mothers through presentations at service agencies (e.g. WIC offices); contacting all families with a new child in Philadelphia through new birth data; and referring pregnant mothers or families with infants into our evidence-based prevention program, Lead Safe Babies.

**Lead Safe Babies**

Lead Safe Babies educates new mothers and fathers on how to avoid lead poisoning in their children. Since the year 2000 over 7000 Philadelphia families have received education on how to prevent lead poisoning, including an in-home assessment for the presence of lead. In 2005 the Environmental Protection Agency recognized Lead Safe Babies with its national Children’s Environmental Health award.

**Lead Safe Homes Study**

The study examines different ways to prevent lead poisoning in newborns and young children. The study educates parents of participating children on lead exposure and how to keep a child safe from lead poisoning. Overall the study tests the amount and type of intervention needed to keep children lead free.
**Lead Safe DC**

LeadSafe DC works to end childhood lead poisoning on both the policy and public health outreach levels. For policy, the Director of LeadSafe DC serves as chair of the inter-agency Lead Elimination Task Force which brings together federal, regional and local stakeholders to create strategies, forms partnerships and leverages resources to attack the problem of lead poisoning. On the community level, LeadSafe DC provides caregivers in Washington, DC with lead poisoning prevention education and home lead testing, successfully replicating the Lead Safe Babies program in our nation’s capitol.

Begun in 2004 with support from the Environmental Protection Agency, LeadSafe DC staff soon recognized that reducing the incidence of lead poisoning in Washington, DC would require more than a health outreach program. City regulations made it impossible for outreach staff to conduct environmental tests for the presence of lead. City-wide data related to lead poisoning was unreliable and negligent property owners faced few consequences.

LeadSafe DC established the D.C. Lead Elimination Task Force, a multi-agency policy group whose membership includes U.S. EPA, U.S. CDC, The Alliance from Healthy Homes, Children’s National Medical Center, and others. Working with the DC Mayor’s office, the Task Force created a new bill that, if passed, will ensure home lead testing occurs when a landlord rents a property, create penalties for negligent landlords and require landlords to repair hazards.

LeadSafe DC also provides education, cleaning supplies and home lead testing for pregnant women and caregivers in the District. To date, the program has reached over 2,000 mothers in high-risk neighborhoods. Through a variety of partnerships, the effort reaches foster care, families of special needs children, immigrant families and children who have tested positive for low levels of lead exposure.

The Task Force has had a significant impact on lead poisoning in Washington:

- The D.C. Department of Health reorganized their lead poisoning case management based upon Task Force strategic mapping and policy research.
- Agencies can now access key information on lead poisoning. Task Force members created a multi-tiered, epidemiologic GIS map of risk factors related to lead poisoning, including housing stock, socio-economic factors, known lead industrial sites, screening rates, disease incidence and several other factors.
- Property owners who do not repair lead hazards are now subject to fines and penalties.
- A comprehensive database now houses all information related to known lead hazard properties and families impacted by lead poisoning.

---

LeadSafe DC Director Harrison Newton and Outreach Coordinator Angela Wyan review GIS data on lead poisoning in Washington D.C.
Nurse-Family Partnership provides client-centered home visiting services by nurses to first-time, low income eligible mothers residing in Philadelphia neighborhoods. Services are designed to ensure that mothers will have healthier pregnancies, their child’s health and development will be improved, and mothers will become more self-sufficient. Since 2001 the Nurse-Family Partnership has served over 1600 women in Philadelphia: 400 women each 30 month program cycle. Philadelphia’s program is part of the national network of Nurse-Family Partnerships applying the evaluated model.

In Philadelphia, direct services are provided by the Nurse-Family Partnership Program Collaborative clinical providers, Lutheran Children and Family Services: Liberty Center for Healthy Living, Eleventh Street Family Health Services of Drexel University, Temple Health Connection, and Temple University College of Allied Health Professions.

A Philadelphia participant on average is 18 years old, has reached 11th grade, and is unmarried with an annual income of $10,500. In its seven years, Philadelphia program participants have achieved:

- 19% reduction in smoking during pregnancy and a statistically significant 63% reduction in marijuana use
- 62% reduction in experience of domestic violence during pregnancy (statistically significant)
- NFP mothers returned to the workforce earlier than national counterparts (46%) and worked an average of 6.3 months during the first post-partum year.
- 95% of NFP children tested for lead poisoning. Of these, 2.9% tested positive and received follow-up.
- 92 -100% of two year olds fully immunized
- Of the mothers who entered the program without a high school diploma or GED, 57% were still in school pursuing diploma/GED; 39% completed diploma/GED.
- 17% were continuing education beyond the high school level

The Nurse-Family Partnership in Philadelphia is funded by the Pennsylvania Department of Public Welfare.
Do Well in School

After training for something as difficult as a marathon, getting an A in History doesn’t seem so impossible anymore! The self-esteem, goal-setting and discipline our youth learn through running translates into improved performance in the classroom. Now that’s something to be proud of!

Since its inception in 2004, Students Run Philly Style has served more than 700 students. By participating in Students Run, students’ BMI’s are reduced, cardiovascular fitness is improved, self-esteem is higher and they report they like school better!

Russell Goes Farther & Stands Taller

Fifteen-year old Russell wanted to join Students Run Philly Style. But some of the other students told him he was too big for running. Neither he nor his mentor listened. Russell is a freshman at W.B. Saul High School in North Philadelphia. He completed Philly’s half-marathon - and in the process shed 42 pounds - since he enrolled in the program last season. In his own words, Russell “stands taller” and “people notice me from out the crowd” since losing the weight. Some of the same people who told Russell he was too big to run were later recruited by Russell and joined the team. “Russell has gone from a follower to a team leader,” affirms his teacher and running mentor, Bill Krill. The benefits of Russell’s improved health aren’t limited to his peers at school either: “My mom…my entire family has noticed the difference in me since I lost the weight,” says Russell. Russell is one example of many Students Run Philly students that have overcome low-expectations through their personal success with long-distance running and in turn have become positive role models to their peers and family.

Be Healthy For Life

Almost half of Philadelphia’s children are overweight or at high risk for becoming overweight. Students Run addresses childhood obesity by getting students off the couch and into a healthy lifestyle. We build life-long athletes by getting youth involved in running—a sport that anyone can do, anytime, anywhere!

Make Safe Choices

In a city where almost 7,000 juvenile arrests were made in Philadelphia last year, Students Run combats soaring youth violence by providing students with a safe after-school activity led by strong adult role-models in the form of our running leaders.

Students Run Philly Style

Students Run Philly Style is the only program in Philadelphia that offers marathon training to help young people succeed in life. We do this by connecting students with adult mentors who help them imagine and accomplish goals beyond their dreams, including the completion of a marathon.

Based on a similar initiative in Los Angeles, the program delivers powerful results for youth, including increasing high school graduation rates, improving health, providing safe choices after school and developing positive relationships with caring adults.

Prevention and Health Promotion Programs

<table>
<thead>
<tr>
<th>Percentage of Total Revenue</th>
<th>20%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal</td>
<td>7%</td>
</tr>
<tr>
<td>Memberships</td>
<td>17%</td>
</tr>
<tr>
<td>Foundation</td>
<td>3%</td>
</tr>
<tr>
<td>Other</td>
<td>53%</td>
</tr>
<tr>
<td>General and Administrative</td>
<td>94%</td>
</tr>
</tbody>
</table>

Russell Goes Farther & Stands Taller

Fifteen-year old Russell wanted to join Students Run Philly Style. But some of the other students told him he was too big for running. Neither he nor his mentor listened. Russell is a freshman at W.B. Saul High School in North Philadelphia. He completed Philly’s half-marathon - and in the process shed 42 pounds - since he enrolled in the program last season. In his own words, Russell “stands taller” and “people notice me from out the crowd” since losing the weight. Some of the same people who told Russell he was too big to run were later recruited by Russell and joined the team. “Russell has gone from a follower to a team leader,” affirms his teacher and running mentor, Bill Krill. The benefits of Russell’s improved health aren’t limited to his peers at school either: “My mom…my entire family has noticed the difference in me since I lost the weight,” says Russell. Russell is one example of many Students Run Philly students that have overcome low-expectations through their personal success with long-distance running and in turn have become positive role models to their peers and family.
Cognitive Therapy

NNCC partners with the Academy of Cognitive Therapy (ACT), a non-profit organization dedicated to improving mental health outcomes through cognitive therapy. ACT promotes integrating high-quality, effective cognitive therapy at all levels of care. The NNCC provides executive management support for ACT as it builds its infrastructure and expands its membership and services. NNCC has experience in promoting cognitive therapy, working closely with the world-renowned Beck Institute for Cognitive Therapy. The NNCC partners with the Beck Institute to provide training for nurses to incorporate cognitive behavioral therapy into their health care regimes. Cognitive Behavioral Therapy is a psychotherapy approach that prompts changes in thinking, actions and emotional response by problem-solving in the present. Over 375 outcome studies have shown Cognitive Behavioral Therapy highly effective for treating many mental health problems, e.g. depression, general anxiety disorder, and substance abuse.

Philadelphia Breast Health Initiative

Early screening and detection is essential in combating breast cancer. Research has established that women in minority populations are less likely to receive screening, detect breast cancer early, and hence have higher mortality rates. These initiatives provide incentives and access to women in primarily African-American neighborhoods in Southwest and North Philadelphia to receive clinical breast exams and mammograms.

Go Red for Women Philly

Go Red for Women Philly works to improve the heart health of African-American women in places where Philadelphia women work, live, and receive their health care. The program trains health care providers working in low income communities using the American Heart Association curriculum for cardiovascular risk assessment and treatment of women. Go Red for Women also educates women in community, health care, and workplace settings about how to reduce their risk of cardiovascular disease. Go Red for Women Philly also encourages integrating policies that promote cardiovascular health into key aspects of daily life.

Asthma Safe Kids

Asthma Safe Kids helps improve the living conditions of asthmatic children by eliminating asthma triggers in the child's home environment through education and in-home assessment. As a result, children have fewer asthma attacks and fewer Emergency Department visits and hospitalizations. Education and assessment materials are based upon the American Lung Association’s Attack Asthma curriculum, and the Environmental Protection Agency’s Home Environmental Assessment, and adapted to teach parents about how to address asthma triggers in their own home. Caregivers also receive trigger-reduction supplies (e.g. mattress covers, roach bait).

First Steps for Autism

First Steps for Autism helps families connect with local community resources and have access to up-to-date information pertaining to Autism and available services. First Steps staff makes home visits to low income families with a child suspected or diagnosed with an Autism Spectrum Disorder. Staff facilitates the family developing a plan, then coordinates visits from a variety of clinicians. First Steps also trains providers and child caregivers on appropriate developmental assessment.

Healthy Homes

Healthy Homes for ChildCare provides assessment, education and physical remediation to licensed, home-based childcare providers to ensure a healthy and safe environment for children. Healthy Homes for ChildCare is a collaboration between the state Department of Public Welfare, the Philadelphia Department of Public Health, the NNCC and other nonprofit agencies in Philadelphia.

Heart & Soul

Heart & Soul is an interactive health education program focused on heart-healthy living. Heart & Soul is a nutrition and exercise program encouraging women, men and youth to adopt healthy lifestyle changes, including disease management, good eating habits and regular exercise. Classes are held in a variety of community venues, such as residential treatment centers and after school programs.
Referral Management Initiative

Referral Management Initiative is a pilot program at our member center, PHMC Health Connection, helping ensure that high-risk populations receive necessary specialty care. The Health Connection has a staff person who arranges specialist appointments for patients, makes transportation arrangements, and facilitates communication between the primary care providers at the center and the specialists.

NNCC and Americorps* VISTA Volunteers

The NNCC has enjoyed a successful partnership with the Corporation for National and Community Service (CNS) and the Americorps*VISTA program for the last eight years. Americorps*VISTA is a program which gives people the opportunity to combat poverty by volunteering a year of service in a nonprofit or government organization. NNCC received its first volunteer in 2000, and since then many of our volunteers have continued on with the NNCC as staff. The NNCC currently has two VISTA volunteers. In the last eight years, the NNCC has had 19 VISTA volunteers on-site and seven off-site based at NNCC-related programs. VISTA volunteers have made and continue to make tremendous contributions to the success of NNCC’s outreach programs including Lead Safe Babies, Asthma Safe Kids, and Students Run Philly Style.

The NNCC also participates in the Philadelphia Health Corps, a program of Americorps designed to “open doors to better health” in medically undeserved Philadelphia communities. Participants in the Health Corps have been placed at the NNCC for more than four years, promoting nutrition and fitness to vulnerable communities through the Heart & Soul program.
It takes a culturally appropriate, comprehensive approach to tobacco cessation to reduce health disparities in our communities.

The smoking rate for the residents in this north Philadelphia neighborhood is 32.7%, 10% higher than the national average for African-Americans. Over 50% of the uninsured residents in this area are smokers. City-wide, poor residents are 67.3% more likely to have tried to quit than non-poor residents (55.9%). Programs like ‘Stay Quit, Get Fit’ that take a culturally appropriate, comprehensive approach to tobacco cessation are essential to reducing or even eliminating health disparities in this community.

‘Stay Quit, Get Fit’ incorporates group cessation counseling with group exercise. Participants build relationships with others trying to quit and develop exercise ‘buddies.’ The program resides at the Eleventh Street Family Health Services of Drexel University where participants’ health measures are taken repeatedly, providing feedback on the impact of tobacco on participant health, including lung volume, blood pressure, BMI and fitness level.

Stay Quit, Get Fit
The ‘Stay Quit, Get Fit’ program, funded through the American Legacy Foundation, brings a multi-faceted approach to low income African Americans trying to reduce or quit smoking. Three elements combine to make the program effective and unique. Each course of classes works to:

- Build new relationships around positive behaviors and peer support,
- Directly demonstrate how health status improves when tobacco use is reduced, and
- Provide participants with tangible signs of progress and reinforcement over time.

Be Free From Nicotine
Be Free From Nicotine is a six-week program that helps smokers get ready to quit, make their quit, and learn how to stay quit. The program, run by a certified counselor, provides free nicotine, patches, gum and lozenges, as well as stress reduction and relaxation skills to participants.

Dessi Connects Her Habit With Her Health
When she joined Stay Quit Get Fit, Dessi was smoking 10-20 cigarettes a day. In her twenties, she was hesitant to see the nurse who screens the Stay Quit Get Fit participants. “I’m healthy, I think I’m doing pretty good on my own,” Dessi argued when the nurse asked to take her blood pressure. Dessi was an ex-drug abuser with 5 years clean and was adamant about quitting smoking without the help of the nicotine patch.

Throughout her class sessions, Dessi was constantly frustrated with quitting cold turkey and became close to giving up. She told her classmates about her anger and frustration. They in turn encouraged her to make choices that would help her succeed. After listening to her emotional struggle with the nicotine patch, her classmates helped her recognize that the nicotine patch would help her reduce her nicotine. Eventually her body would learn to break the habit of smoking cigarettes.

As her classmates reached out, Dessi began to trust them. She revealed that she had once coughed up blood in recent weeks, and they urged her to see the nurse at the health center. After a few weeks of hesitation she agreed to be seen, contacting a nurse at the health center with whom she had felt a strong connection. At the advice of her nurse and with her classmates encouragement, received a chest x-ray and proper follow-up care.

Though she says it has been hard work, Dessi has been smoke-free for four months, and remains in contact with her primary care nurse and her program leader.
Global Healthcare Solutions for Vulnerable Populations Conference a Great Success

“NNCC has been a wonderful venue for strengthening policies that support community nursing centers. The Global Healthcare for Vulnerable Populations Conference expanded that work to include advanced practice nurses worldwide. It was so wonderful to see so many nurses working with vulnerable populations throughout the world and learning from each other.”

—Mary Jo Baisch, Ph.D, RN, Assistant Professor, University of Wisconsin, Milwaukee

In 2005, NNCC Executive Director Tine Hansen-Turton visited New Zealand as an Eisenhower Fellow with the objectives of learning about the public health infrastructure in New Zealand, exchanging ideas about the role of nurse practitioners in nurse-managed health centers in the US, and exploring the development of nurse-managed care within New Zealand with its health care leaders. She learned that by working together with one another around the world, healthcare professionals could learn about different innovative healthcare models that help increase access to care for millions of vulnerable populations.

With this knowledge, NNCC was inspired to bring these health professionals together. In January 2008, in cooperation with Auckland University of Technology, close to 200 health professionals representing 11 countries gathered in Auckland, New Zealand at the first Global Healthcare Solutions to Vulnerable Populations Conference.

The conference provided an exciting opportunity for health-care professionals from around the world to share innovative health care models and services and to discuss best practices for serving vulnerable people. The conference emphasized population-based and community-based healthcare, health promotion and preventive care through nurse-led primary care and public health programs. Speakers from New Zealand’s health ministry and councils discussed New Zealand’s health issues. NNCC members including Dr. Ken Miller, Dr. Thomas Mackey, Dr. Joanne Pohl, Dr. Chris Esperat, Dr. Mary Jo Baisch, Dr. Kathryn Fiant, Dr. Rebecca Wiseman, and Dr. Susan Antol covered the U.S. perspective. For more information about the conference papers, visit: www.nncc.us.
The NNCC has a $4,534,853 annual budget. Each year the NNCC is audited by independent auditors and has always received an unqualified opinion. To receive a copy of the most recent audit, please contact Alex Lehr, Grant Development Manager at alehr@nncc.us, 215-731-7141.
Conversations With Leaders: Frank Talk From Nurses (and Others) on the Front Lines of Leadership

In 2007, NNCC Executive Director Tine Hansen-Turton, BA, MGA, JD, along with Susan Sherman, RN, MA, and Vernice Ferguson, RN, MA, FAAN, FRCN collaborated to publish an anthology of stories from nurses about leadership. The dialogue in the book Conversations With Leaders began with a simple desire to bring leadership principles and lessons to a small gathering of community health professionals. Over the years, local and international leaders added their voices, and so the gatherings grew in size and might.

This book presents 22 conversations with leaders who generously shared their personal and professional experiences. In clear and frank fashion, each of these leaders offers the unique wisdom earned by the sweat equity that is behind all achievement.

Community and Nurse-Managed Health Centers: Getting Them Started and Keeping Them Going

An increasing number of health centers in the US are founded and managed by nurses. In this practical step-by-step guide, the authors call on their experiences to describe researching model centers, organization development issues such as determining corporate status, the board, the mission, regulations and site selection, initial planning such as needs assessment and strategic planning, developing a health care plan, funding and financial operations, policies and procedures, choosing specialized medical software packages, and creating a continuous quality and performance improvement system.

Appendices include a start-up tool kit and sample governing board by-laws, mission statement, strategic planning policy, health care plan, strategic plan, business plan, and contract with a local agency.

2008 Board of Directors:

Officers:

Chairperson:
M. Christina R. Esperat, RN, PhD, APRN, BC

Immediate Past-Chair:
Bonnie Pilon, PhD, MSN

Chairperson-Elect:
Kenneth P. Miller, PhD, RN, CFNP, FAAN

Secretary:
Amy Barton, PhD, MSN

Treasurer and Finance Chair/ Senior Vice President of PHMC:
John Loeb, MSS

Executive Director:
Tine Hansen-Turton, MGA, JD

Board of Directors:

President and CEO of PHMC:
Richard Cohen, PhD

Membership Chair:
Leni Resick, PhD, RN

Policy Chair:
Jeri Dunkin, PhD, RN

Education and Program Development Co-Chairs:
Sally Lundeen, PhD, RN, FAAN
Susan Beidler, PhD, MBe, ARNP, BC

Rebecca Wiseman, PhD, RN

Quality Assurance and Research Chair:
Nancy Rothman, RN, EdD

Wellness Task Force Chair:
Phil Greiner, DNSc, RN

FQHC Task Force Chair:
Donna Torrisi, RN, MSN, CRNP
Elaine Tagliareni, MS, RNC, EdD

Nurses on the move at Florida Atlantic University.
NNCC Staff

Tine Hansen-Turton  
Executive Director  
(215) 731-7140  
tine@nncc.us

Laura Line  
Deputy Executive Director  
(267) 765-2363  
lline@nncc.us

Shawn Alston  
Network Administrator  
(267) 765-2301  
salston@phmc.org

Mary Anderson  
Heart & Soul Health Educator  
AmeriCorps Member  
manderson@nncc.us

Eudora Burton  
Housing Specialist Social Worker  
Nurse-Family Partnership  
267-761-1542  
eudora@nncc.us

Elizabeth Byrne  
Smoking Cessation Program Coordinator  
(267) 765-2319  
ebyrne@nncc.us

Peter Celona  
AmeriCorps* VISTA Member  
Students Run Philly Style  
(215) 731-7145  
pecelona@nncc.us

John Paul Curtin  
AmeriCorps* VISTA Member  
Lead Safe Babies  
267-765-2389  
jpcurtin@nncc.us

Nancy DeLeon Link  
Regional Public Health Emergency Preparedness Coordinator  
(267) 773-4342  
nlink@phmc.org

Sheneka Frasier-Kyer  
Lead Hazard Control Manager  
(215) 685-2784  
sheneka.frasier-kyer@phila.gov

Katherine Kinsey  
Administrator of Nurse-Family Partnership and First Steps for Autism  
(267) 765-2322  
kkinsey@nncc.us

Alex Lehr  
Grant Development Manager  
(215) 731-7141  
alehr@nncc.us

Anne Lynn  
Member Relations Coordinator  
(215) 985-2515  
alynn@nncc.us

Heather McDanel  
Students Run Philly Style Program Director  
(267) 765-2387  
mcdanel@nncc.us

Shawana Mitchell  
Coordinator of Environmental Health and Safety Programs  
(267) 765-2320  
shawana@nncc.us

Suzanne Muench  
Social Worker First Steps for Autism  
(267) 765-2388  
smuench@nncc.us

Harrison Newton  
Director  
LeadSafe D.C.  
(215) 731-2177 Philadelphia  
(202) 994-5188 D.C.  
Harrison_newtonlsdc@yahoo.com

Michelle O’Connell  
Executive Director  
Academy of Cognitive Therapy  
267-350-7683  
oconnell@nncc.us  
omconnell@academyofct.org

Amalia Petherbridge  
Assistant Director  
Students Run Philly Style  
(215) 985-2672  
amalia@nncc.us

Ann Ritter  
Policy & Program Strategist  
(215) 731-7142  
aritter@nncc.us

Caroline Ridgway  
Policy Associate (CCA)  
(267) 765-2354  
caroline@ccalinics.org

Anatolia Rodriguez  
Outreach Worker  
Lead Safe Babies  
(215) 731-7144  
arodriguez@nncc.us

Naomi Starkey  
Program Coordinator  
Go Red for Women Philly  
(215) 731-7143  
nstarkey@nncc.us

Kate Taylor  
Operations Coordinator  
(267) 765-2362  
kltaylor@nncc.us

Brian Valdez  
Health Policy Manager  
(215) 731-7146  
brianv@nncc.us

Tameka Wall  
Fitness by Design Program Coordinator & Lead Safe Homes Outreach Worker  
(215) 731-2474  
twall@nncc.us

Lisa Whitfield-Harris  
Operations Manager  
Nurse-Family Partnership  
(267) 765-2366  
lwharris@nncc.us

Angela Wyan  
LeadSafe D.C. Outreach Coordinator  
(202) 994-5188  
awyan@nncc.us

Todd Ziegler  
Lead Outreach Referral Manager  
(215) 731-7148  
tziegler@nncc.us
Thank you for your support

The Independence Foundation
Independence Blue Cross
Senator Arlen Specter
U.S. Environmental Protection Agency
American Legacy Foundation
Samuel S. Fels Fund
Corporation for National Service
City of Philadelphia Department of Public Health
William Penn Foundation
Philadelphia Foundation
Beck Institute for Cognitive Therapy and Research
U.S. Department of Health and Human Services Region 3
United Way of Southeastern Pennsylvania
Philadelphia Health Management Corporation
U.S. Department of Housing and Urban Development
U.S. Centers for Disease Control and Prevention
Robert Wood Johnson Foundation
Pennsylvania Department of Health
Pennsylvania Department of Public Welfare
Children's Health Fund
Susan G. Komen for the Cure
Institute for Nursing Centers
Nursing Centers Research Network
van Ameringen Foundation
Pennsylvania Department of Community and Economic Development
GlaxoSmithKline
Wachovia Foundation
Lincoln Financial Group Foundation
Women's Way
Genuardi Family Foundation
Enon Tabernacle Baptist Church
Irene and Kenneth Campbell Foundation
Philadelphia Safe and Sound
Health Services for Children with Special Needs
Douty Foundation
Lenfest Foundation
Honickman Foundation
Saucony Run for Good Foundation
Barra Foundation
Tasty Baking Foundation
Phillies Charities, Inc.
Philadelphia Distance Run
Seybert Institution
Philadelphia Department of Recreation
Klehr Harrison Harvey Branzburg & Ellers LLP
Stockton Real Estate Advisors
Partridge Architects Inc.
Radnor Trust Company
The Harold A. and Ann R. Sorgenti Family Foundation
Dilworth Paxson LLP
Resource Capital Partners Inc.
FB Capital Partners LP
Fast Tracks
Delco Road Runners Club
Adath Jeshuran Men's Association
Individual Donors
Save the Date:

2009 NNCC Conference in Philadelphia
Thursday, November 5 through Saturday, November 7

MARK YOUR CALENDAR NOW!

NNCC will hold its next Annual Best Practices Conference in Philadelphia, Pennsylvania in concert with the American Public Health Association Conference.

260 South Broad Street
18th Floor
Philadelphia, PA 19102
215-731-7140 PHONE
215-731-2400 FAX
www.nncc.us

United Way donor code #15887

PHMC is a nonprofit public health institute that builds healthier communities through partnerships with government, foundations, businesses and other community-based organizations.

PHMC has served the Greater Philadelphia region since 1972. For more information on PHMC, visit PHMC.org.